

# Employers and Child Support

Employers and others responsible for withholding income for child support play an important role in ensuring financial stability for many families counting on payments through the Child Support Program.

## In New York State



**\$2.02 billion**



was collected on behalf of custodial parents and their children in calendar year 2020.

**91%**

Went to families



## Electronic Solutions



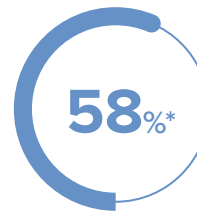
Paying electronically saves time, money, and resources; **73% of payments** by employers **are made electronically**.



**Several electronic payment options** are available, depending on an employer's needs and capabilities.



Registering to use the electronic income withholding order process can save employers, on average, **\$4.50 per order**.



*of child support collections in New York State were withheld from an employee's paycheck in calendar year 2020.*

*\*more than \$1.2 billion*

## Employers' Key Responsibilities



Report new, rehired, or terminated employees and upcoming lump sum payments



Withhold support from income, including from lump sum payments



Enroll children in dependent health care coverage

## Through the help of employers



**271,448**

Families Received Financial Support



**85,896**

Children Received Medical Support



Office of Temporary and Disability Assistance

[www.childsupport.ny.gov](http://www.childsupport.ny.gov)

For more information, call the Child Support Helpline  
1-888-208-4485 (TTY: 1-866-875-9975)  
Monday through Friday, 8am – 7pm