

Employers and Child Support

Employers and others responsible for withholding income for child support play an important role in ensuring financial stability for many families counting on payments through the Child Support Program.

Electronic Solutions



Paying electronically saves time, money, and resources; **79% of payments** by employers **are made electronically.**



Several electronic payment options are available, depending on an employer's needs and capabilities.



Registering to use the electronic income withholding order process can save employers, on average, \$4.50 per order.

More Information for Employers

Employers can find information on reporting New Hires, Verification of Employment, Income Withholding, using the online Income Withholding Calculator and the National Medical Support Notice on the child support website

childsupport.ny.gov

In New York State



\$1.67 billion



was collected on behalf of custodial parents and their children in calendar year 2023.

94%Went to families





of child support collections in New York State were withheld from an employee's paycheck in calendar year 2023.

*more than \$1.1 billion

Employers' Key Responsibilities



Report new or rehired employees and certain independent contractors, terminated employees, and upcoming lump sum payments



Withhold support from income, including from lump sum payments



Enroll children in dependent health care coverage



For more information, call the Child Support Helpline 1-888-208-4485 (TTY: 1-866-875-9975) Monday through Friday, 8am - 7pm